

Assembly & Support



The MedFlats® team has created our system to make returning your items as effortless as possible. Follow the instructions below illustrating how to inventory your items, tips on what to include, and proper shipment procedures.

IF YOU NEED ADDITIONAL INFORMATION REGARDING PROPER SHIPMENT AND PROCESSING OF STANDARD OR CII PRODUCTS, LOG ON TO OUR WEBSITE AT MEDFLATS.COM/HOWTO OR CONTACT A MEDFLATS® CUSTOMER SERVICE REPRESENTATIVE AT 800.257.3527, EXT. 266.



1. CREATE AN ACCOUNT ONLINE OR LOGIN TO YOUR CURRENT ACCOUNT. THEN INVENTORY YOUR ITEMS.





Your MedFlat ID

is located here

Your **Tracking**

Number is

located here.



LOCATE & LOG YOUR MEDFLAT ID & TRACKING NUMBER











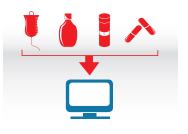






IF YOU ARE SUBMITTING C2 DRUGS





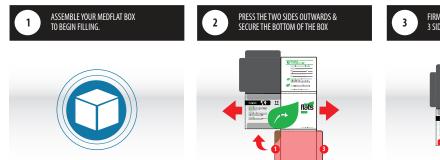
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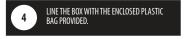
instructions continued . . .



2. FILL THE FLAT WITH THE APPROVED ITEMS AND SEAL THE REMAINING FLAP(S) BY PRESSING FIRMLY ON THE ADHESIVE STRIPS TO ENSURE A STRONG SEAL.













3. FIND THE CARRIER'S NEAREST DROP-OFF LOCATION BY GOING TO MEDFLATS.COM/HOWTO.
THEN, FOLLOW THE INSTRUCTIONS TO FIND THE CARRIER CORRESPONDING TO YOUR RETURN LABEL.









To find your local DEA office, visit www.deadiversion.usdoj.gov/offices_n_dirs/fielddiv/#text or scan the QR Code provided.



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